



TERMS AND CONDITIONS – SALE AGENCY

1 Appointment

1.1 You appoint us and we agree to provide the Agency Services set out in Clause 2 (subject to your payment of the Fees as defined therein) from the date on which you sign the contract until the earliest of:

- (a) You giving us not less than one week's notice to stop marketing the Property at any time before unconditional exchange of contracts for the sale of the Property subject to the initial term of appointment in any case of 8 weeks;
- (b) Completion of the sale of the Property; and
- (c) Us giving you not less than one week's notice to terminate the Contract at any time after the expiry of one year from its date, at which time the Contract between you and us will terminate.
- (d) In the event of a termination of our appointment, for whatever reason, any accrued rights to receive fees and the corresponding obligation to pay fees shall prevail even after termination.

1.2 For payments of Fees made upfront, the website specifies what Fees will be refunded to you and what Fees and expenses will be due to us if either you or we terminate the Contract after the Cancellation Period.

1.3 If you terminate the Contract and we have (or have had at an earlier time during the Contract) sole agency rights, we will be entitled to further Fees in the circumstances outlined in Clause 8. 8.8/8.9

1.4 The option chosen from Clause 2 cannot be changed during the term of the Contract.

1.5 In addition to the definitions contained within this agreement, the following words have the following meanings whether or not appearing in upper-case or lower-case print:

Appointment	Means in the case of sole agency rights, the exclusive marketing of the Property excluding all other agents.
Potential buyer	Any person(s) who may be interested in purchasing the Property including those who do not view the Property and/or make an offer as well as those who view the Property and/or make an offer.
Buyer	Any person(s) whose offer to purchase the Property you have accepted, subject to contract and any person(s) who exchange unconditional contracts to purchase the Property.
Offer	An offer to purchase the Property, whether made at the asking price or otherwise, subject to contract.
Property Information	The information about your Property including description, location, dimensions, photographs and other relevant information which we will publish when marketing your Property.

2 The Agency Services

You have chosen the following fee package:

(a) **Traditional Marketing Package:** Instruction on a Sole Agency basis. The price of the Traditional Marketing Package is £1695 inclusive of VAT at the prevailing rate, and payable at any time unconditional exchange of contracts for the sale of the Property takes place;

(1) with a buyer introduced by us during the period of marketing defined in clause 3.5, or with whom we had negotiations about the Property during that period; or (2) with a buyer introduced by another agent or by website/portal other than our own during our sole agency.

Sole agency rights apply for 3 months from the date of your instruction. Withdrawal can be requested by providing 28 days' notice to us and this notice period can run currently with the end of the sole agency period.

This sole agency agreement will continue until notice is received. See also clause 8.10

(b) **Standard Marketing Package:** the price of the Standard Marketing Package is £695 inclusive of VAT at the prevailing rate ("the Price"), and is payable upfront, before marketing of the Property will commence. However, if you instruct and then use Hatched Conveyancing to complete the sale of the Property the Price will be discounted to £495 inclusive of VAT ("Discounted Price").

However, if Hatched Conveyancing is not used to complete a sale of the Property, no discount will apply and the balance of the Price will become immediately payable on the earliest of any of the following events:

- you withdraw the Property from the market, or prevent us from marketing the Property, or
- you or we terminate this agreement, or
- you disinstruct Hatched Conveyancing before completion or otherwise withhold payment from Hatched Conveyancing, or
- the expiry of 10 months from the date of this agreement

(c) **Enhanced Marketing Package:** The price of the Enhanced Marketing Package is £895 inclusive of VAT at the prevailing rate ("the Enhanced Package Price"), and is payable upfront, before marketing of the Property will commence. However, if you instruct and then use Hatched Conveyancing to complete the sale of the Property payment of the Enhanced Package Price can be deferred until completion of the sale of the Property. At this point Hatched Conveyancing will deduct the Enhanced Package Price from the net sale proceeds and pay directly to us.

The Enhanced Package Price will become immediately repayable on the earliest of any of the following events:

- you withdraw the Property from the market, or prevent us from marketing the Property, or
- you or we terminate this agreement, or
- you disinstruct Hatched Conveyancing before completion or otherwise withhold payment from Hatched Conveyancing, or
- the expiry of 10 months from the date of this agreement

The Enhanced Marketing Package consists of all of the following additional marketing activities:

- ✓ Featured Property of the week on Rightmove.co.uk
- ✓ Social and Digital marketing pack, as described in clause 7.1
- ✓ Premium Display on Rightmove.co.uk and Zoopla.co.uk as described in clause 7.3
- ✓ 360 x 360 Virtual tour as described in clause 7.4

The marketing components of the Enhanced Marketing Package may occasionally be subject to change so please ask us to confirm which components are currently available.

In addition, if you use us to arrange your mortgage on a purchase of a property, you are entitled to £100 (including VAT) off your broker fee.

2.1 Property Information

- (a) We will visit the Property at a time agreed with you in order to take interior and exterior photographs and measurements of the Property and to get additional information from you relating to the Property (the Inspection). Following the Inspection, we will prepare Property Information as soon as reasonably possible. We are required by law to ensure that the Property Information includes certain information such as the asking price and the number and size of rooms in the Property. After the Inspection, we may need to ask you further questions to ensure we are able to comply with this requirement.
- (b) Once we have prepared the Property Information, we will email it to you to check. We cannot begin to market the Property until you have confirmed in writing that the Property Information is correct. By law, we must not publish information about the Property which is false or misleading so if the Property Information is inaccurate or misleading in any way, you must tell us. An example might be that we may have noted that the Property has allocated parking but you may tell us that there is no strict legal right to this. This is information which should be made known to potential buyers.

2.2 Asking Price

- (a) Following the Inspection, we will take instructions from you, and can advise where necessary, regarding the asking price for the Property. When offering our opinion on asking price, we will take into consideration local market data and information we receive during the Inspection. We will confirm the asking price at the appointment with you. If this is not confirmed, then this must be confirmed when returning the Property Information and before we commence marketing.
- (b) During the term of the Contract, we may contact you to recommend that the asking price should be revised due to market conditions and/or the level of interest in the Property.

2.3 Marketing Techniques

- (a) We will market the Property in the UK by advertising it on our own website and on such other UK based internet property portals and mobile platforms as are available and we reasonably consider appropriate. A full list of the internet property portals we advertise through on the date of this contract is set out on our website. This is subject to change but we will make all reasonable efforts to maintain a similar level of market coverage.
- (b) We use reasonable endeavours to make our website available on a continuous basis and we will make reasonable efforts to rectify faults or problems to restore our website to full operation or capacity as soon as reasonable practicable where the website is wholly or partially inoperative for reasons within our control. Not all faults and problems are within our control and from time to time our website may be completely or partially inoperative or unavailable due to mechanical breakdown, maintenance, hardware or software upgrades, telecommunications, connectivity problems or other factors beyond our reasonable control.
- (c) From time to time, we may restrict access to some parts of our website to users (including both potential buyers and sellers) who have registered with us.
- (d) When we market your Property by submitting it to third party internet property portals, we are bound by their terms and conditions. We cannot control aspects of their operation such as their speed of upload of Property Information, availability, accessibility, changes to navigation made, or otherwise.

- (e) Where an internet property portal offers access to property listing services on mobile platforms, we cannot guarantee that it has appropriate mobile platforms for all mobile phone operating systems or that they are updated regularly to run with new versions of mobile operating systems and models of mobile phones and tablets.
- (f) The advertisement of your Property on our website will not contain any external links to other websites such as YouTube or Twitter or any other personal websites.
- (g) Any accounts we hold with social and/or business networking sites such as Twitter and Facebook and any blogs and similar activities we carry on are operated for the purpose of developing our business. We are not obliged to post information about the Property anywhere other than our own website and the UK based internet property portals and mobile platforms referred to in clause 2.3(a).

3 The Sales Process

3.1 Viewings

We will contact you promptly to arrange viewings of the Property. Following each viewing, we will request feedback from the potential buyer

3.2 Tracking your Sale

We will provide you with an account which enables you to access a private area of our website dedicated to the sale of your Property. This will include:

- (a) Comments from potential buyers following viewings (we will post these to the page promptly and will email you when new comments are posted);
- (b) Data telling you how many times your Property has appeared in search results through our website, how many times its Property Information has been viewed;

3.3 Offers

- (a) If we receive an offer for your Property (including an offer made after you have accepted another offer but before contracts are exchanged), we will promptly forward the details of it to you, including any information which we have relating to the potential buyer which may be relevant to their offer (for example, whether they have an offer in principle for a mortgage).
- (b) Unless you tell us that you do not wish us to pass on certain types of offers, we will pass on all offers we receive for your Property. Examples of types of offer you might wish to exclude could be offers from first time buyers, buyers in chains or buy-to-let buyers.

3.4 Between acceptance of an offer and completion of your sale:

- (a) We will monitor the progress of your conveyancing process;
- (b) We will monitor the progress of your buyer's finance arrangements, including any mortgage application needed to fund the purchase of the Property and any connected sale of the buyer's own property;
- (c) We will provide reasonable assistance in the conveyancing process, when requested to by you or your conveyancer but this does not affect our Fees;
- (d) We will report information to you which we consider helpful to bring the sale to completion.

3.5 Period Of Marketing

- (a) We will market the property continuously for a maximum period of 10 months
- (b) If the property is withdrawn during this time by either party, then you will need to pay another up-front fee should you wish to subsequently re-list your property for sale

- (c) If the property is sold, subject to contract and is advertised as such, but a sale falls through, then we will remarket the property without charge, as long as it still falls within the 10 month marketing period
- (d) Should you refuse to accept viewings for any reason, then we reserve the right to withdraw the property without refund. One example of a reason to refuse viewings may be as a result of accepting an offer through another agent

4 Your Obligations

- 4.1** You agree that any information you give us relating to the Property and any personal information (including financial information) which you give us is accurate and complete. If any information included in the Property Information changes or you become aware of an inaccuracy after you have approved the Property Information, you must tell us immediately, for example if planning permission is granted over a neighbouring property or a service charge increases.
- 4.2** Before your Property can be marketed, you must order an Energy Performance Certificate (EPC). If you do not order an EPC before asking us to market the Property, we cannot be responsible for any delay in marketing the Property until you have obtained the EPC.
- 4.3** You will not do anything which would or might have the effect of manipulating the sale price of the Property (for example by clicking multiple times on the Property details listed on our website or on an internet property portal).
- 4.4** You must tell us immediately if you are approached by a potential buyer directly and/or if a potential buyer makes an offer to you directly.
- 4.5** You must not put up your own For Sale board or any advertisement of its sale on or near the Property. In particular, you must not put up any advertisement which contains our name, logo or any of the slogans we use on our For Sale boards unless it is an Official Hatched board purchased from us in accordance with these Terms. If you have chosen the 'Traditional' Option, we have sole agency rights for 2 calendar months, you must not put a For Sale board advertising another estate agency at the Property during the period of our sole agency.
- 4.6** Should you refuse to allow potential buyers to view your property for any reason for an extended period of time, or if the you have accepted an offer on the property, then we reserve the right to withdraw the property without refund, Should this happen, and you wish to re-market the property, then you will have to pay the up-front fee again and begin a new contract.

5 Our Relationship With Potential Buyers and Buyers

Although we do not always have a contractual relationship with potential buyers and buyers, we do have legal obligations to them.

- 5.1** If you ask us to continue to market your Property after you have accepted an offer, we are required to tell your buyer that you have instructed us to do so and if, you accept another offer in these circumstances, we must promptly tell your original buyer that you have done so.
- 5.2** If you have accepted an offer, we are obliged to tell any potential buyer who contacts us to arrange a viewing that this is the case.
- 5.3** If you receive an offer and decide not to accept or reject it at that time, we are obliged to keep that person informed of other offers but will not tell them the amount of those other offers.
- 5.4** Although we may tell potential buyers about the existence of other offers, we will not tell them the value of those other offers without your express permission. However, you should note that if you give us permission to tell one person the value of another offer, we become obliged to tell all potential buyers who have made offers about the other offers which have been made for the Property and must not mislead any of them.

- 5.5** If a potential buyer or your buyer brings new information to light, for example a negative survey, before withdrawing an offer on the Property, we are obliged to revise your Property Information if it is material information which should be disclosed to potential buyers.
- 5.6** While acting in your best interests, we may offer various services to other parties from time-to-time in the ordinary course of business or to facilitate your own transaction. We will offer potential buyers, and your buyer, surveying, financial, investment, insurance, conveyancing or other services and if these services are taken up we will earn a fee which is in within the market norm for the service provided.

6 Fees

- 6.1** You agree that you will pay the Fees for the option you have selected on the website in Clause 2, at the rate(s) and at the time(s) specified in Clause 2 above
- 6.2** If the Fees for the option you have selected from Clause 2 is payable upfront, that must be paid before we begin performing the Agency Services.
- 6.3** All fees on the website and in this agreement are stated as inclusive of VAT at the prevailing rate.
- 6.4** Where fees must be paid on completion, they must be paid to us out of the completion monies relating to the Property and you agree that you will instruct your conveyancer to pay the outstanding Fees to us immediately after completion of the sale of the Property on the completion date. If there will be insufficient funds available after repayment of your mortgage and any other essential expenses, it is your responsibility to provide your conveyancer with sufficient funds to pay our Fees on the completion date. If your conveyancer fails to make this payment to us, you agree that you will pay the outstanding Fees to us on the completion date.
- 6.5** If our Fees are not paid in full within 10 days of the completion date, you will pay us interest of 2% over the base interest rate of National Westminster Bank Plc on the whole of the unpaid sum from the completion date until you pay us the outstanding sum. If we issue court proceedings against you to recover the unpaid amount, interest will continue to accrue up to judgement and after judgement for as long as the sum remains unpaid.
- 6.6** In consideration of our services, we may be entitled to Fees even if we are not the effective agent. In the event that you instruct another agent in breach of the obligation of exclusivity, we will claim damages representing the Fees

7 Additional Services

We offer Additional Services, many of which are included within the price of the Enhanced Marketing Package in Clause 2 above. We may agree to provide Additional Services individually if you ask us to do so during the course of the Contract. Payment for Additional Services must be made in advance.

7.1 Social & Digital Marketing Package

We will create marketing 'campaign' on relevant 3rd party websites that are relevant to your property. We can provide you with a report at the end of the 30 days. Should the property be 'Sold, subject to contracts', within the 30 day period, then no refund, either in part, or in full, will be due.

7.2 Accompanied Viewings

If you choose to have accompanied viewings, you must pick one of the following options. Both options below require there to be a secure key safe installed to the front of the property with the key to the property kept in the keysafe at all times until completion of a sale or withdrawal of the property, at which point, we will collect the keysafe. The keysafe remains the property of Hatched and will be managed by Hatched in order for us to show potential viewers the property. Whilst attending accompanied viewings, we require you to vacate the property.

(a) Open House

If you choose an 'Open House', then we will confirm a date when the open house will take place across a pre-arranged 2 hour time period. A Hatched representative will attend the property for the 2 hour period. If no viewers turn up for the open house, and you would like another one, then you will have to make another payment for another set of Accompanied Viewings.

(b) Five Viewings of your choice

Upon choosing this option, when we call you to arrange a viewing for a potential buyer, you must tell us immediately that you would like us to accompany this viewing. We will then arrange for a Hatched representative to attend the property at the arranged time and date to show the potential buyer round using the key in the keysafe. If we cannot attend the appointment at the agreed time, we will let you know as soon as possible. Should the property sell within before the 5 viewings have been accompanied by us, then no refund, either in part, or in full, is due.

7.3 Rightmove & Zoopla 'Premium' Display

We will arrange for the Property to be listed as a 'Premium' property on www.rightmove.co.uk and www.zoopla.co.uk when we upload your Property Information to Rightmove & Zoopla.

Should the property sell within the 10 month period, then no refund, either in part, or in full, is due.

7.4 360x360 Panoramic Virtual Tour & Virtual Reality Tours

On the inspection of the property, we will use our equipment to take panoramic virtual tours of rooms within the property. These panoramic tours will allow us to create a virtual tour of the property. Potential customers will also be able to convert the images on a mobile device so that they can see the property using virtual reality goggles, if they have access to them. The virtual reality tours will appear on the Hatched website only.

7.5 Other excluded services

Unless otherwise notified to you in writing (and subject to payment of our additional fees and any associated expenses if they do):

- (a) We only will market your Property through the internet and not through print newspapers.
- (b) We do not operate a "shop front" and offer no walk in service in order to enable potential buyers to collect hard copy property information. This is a key part of our business model.
- (c) We do not collect deposits from potential buyers at the time of making an offer or otherwise.

8 Regulatory Matters

8.1 ADR ENTITY; THE PROPERTY OMBUDSMAN www.tpos.co.uk

Should you have a formal complaint about our residential sales service you should contact our Residential Compliance Department on (01525) 215410 or by email to; complianceresidential@hatched.co.uk who will provide an acknowledgment within 3 working days with a copy of our complaints procedure and an initial response within 15 working days. In the event that we are unable to resolve your issues during our complaints procedure, you should note our Alternative Dispute Resolution (ADR) entity is The Property Ombudsman (TPO) and you have up to 12 months from the date of our final viewpoint or 'deadlock' letter to refer your issues to that body.

As members of The Property Ombudsman we abide by their Code of Practice. From time to time we are obliged to release information to the Property Ombudsman for compliance and monitoring purposes and we may need to release information about you and/or the sale of you property. Copies of the Code of Practice and Consumer Guide are available from The Property Ombudsman at www.tpos.co.uk or from the Residential Compliance Department on request.

8.2 Although our duty of care is to you, if your interests conflict with the law, we must comply with the law.

- 8.3** If any employee or associate has, or comes to have, a personal interest in the sale of purchase of your property, we will advise you immediately. If you discover any such interest, please tell us as soon as possible to enable us to abide by The Estate Agents Act 1979.
- 8.4** We comply with all laws relating to residential estate agencies such as the Estate Agents Act 1979, the Money Laundering Regulations 2017, the Data Protection Act 1998, the Unfair Terms and Consumer Contracts Regulations 1999, the Housing Act 2004, the Consumers Estate Agents and Redress Act 2007, the Consumer Protection from Unfair Trading Regulations 2008, The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, the Consumer Protection Regulations, and all other current and relevant legislation. In many cases, our compliance is for your protection but in some circumstances it is for the protection of potential buyers and buyers. We may also be contractually obliged to comply with all relevant legislation by the internet property portals we are members of.
- 8.5** We treat all sellers, buyers and potential buyers equally regardless of their race religious belief gender sexuality age disability or nationality. We will not agree to be in any plan or arrangement to discriminate against a person or people because of their race religious belief gender sexuality age disability or nationality. We cannot follow any instructions to the extent that they conflict with this commitment.
- 8.6** By signing the agreement, you agree to our holding, processing and disclosing personal data of yours (including any details or photographs of the Property and any sale agreed) for any reason connected with the marketing of the Property or negotiations in respect of its proposed sale, in our own marketing or advertising campaigns, to other agents for the purpose of comparing property sale prices or for any other purpose permitted by law, both during and after the termination of the Contract.

8.7 Money Laundering Regulations 2017

In order to comply with Money Laundering Regulations 2017, we will request personal data from you.

Details of the data controller within the meaning of section 16 of the Data Protection Act 1998(a) are as follows:

Hatched.co.uk, 1st Floor, Houghton Place, Arenson Way, Dunstable, Bedfordshire, LU5 5UL

We will ask you for documents to confirm your identity and address and for vendors this will be required before we can market your property and for purchasers as soon as an offer is accepted., We will also use some of your personal data to carry out electronic identity verification. This is not a credit check and the ID verification 'footprint' left on your credit file will not affect your credit score. In the case of a purchase, we will request evidence of funding and the source of any funds being used.

The data collected for the purposes of compliance with Money Laundering Regulations 2017 will be processed for the purposes of preventing money laundering and terrorist financing and will not be used for any other purpose without your express permission. (For those customers using our mortgage services, the financial data that you provide may also be used for the purpose of establishing affordability).

If you are using the services provided by one of our business partners (e.g. mortgage lender, insurance provider and conveyancer) we may pass your details to them for the purposes of preventing money laundering and terrorist financing.

Under section 29 of the Data Protection Act 1998 'relevant authorities' such as the police, government departments and local authorities with regulatory powers are able to request access to personal data without the consent of the data subject for the purposes of the prevention or detection of crime.

8.8 Cancellation Rights relating to this agreement if you are a consumer

(a) If you are a consumer this agreement is governed by The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013. These cancellation rights cover 'off-premises' contracts (which means those contracts concluded or negotiated in the physical presence of you and our representative other than at our business premises) or 'distance' contracts (which means a contract concluded by means of a distance communication immediately after you and our representative were in each other's physical presence other than at our business premises).

(b) Instructions for Cancellation in the case of off-premises and distance contracts.

You have the right to cancel this contract within 14 days (the "Cancellation Period") without giving any reason. To exercise this right to cancel you must inform us of your decision to cancel this contract in writing before or on the last day of the 14 day cancellation period. We have provided a Cancellation Form at the end of this document which you can use if you so wish but you do not have to use this form - you may alternatively email enquiries@hatched.co.uk or send by post to

Hatched Cancellations, 1st Floor, Houghton Place, Arenson Way, Dunstable, Bedfordshire, LU5 5UL.

(c) Effects of Cancellation

As a consumer, if you exercise your statutory right to cancel, we will reimburse any payments received from you without undue delay but no later than 14 days after the day on which we are informed about your decision to cancel this contract. We will reimburse you using the same means of payment as you used for the payment to us.

No reimbursement will be due to you for any goods and/or services already provided to you by us if you have made an express request that we begin the supply of goods and/or services before the end of the Cancellation Period, or alternatively you will only be due a partial reimbursement in proportion to the goods and/or services already provided to you relative to the period from the start of the contract to when you cancelled the contract.

In the case of our marketing work, it is possible that we will have already brought about an introduction before the contract has been cancelled by you and in that case you will be required to pay us for the services in accordance with the Terms, or if the service are not fully performed and you cancel during the Cancellation Period, you will be required to pay us in proportion to the services supplied.

Termination or cancellation of the contract will still allow certain rights and obligations to survive.

8.9 Upfront Payments only: fees to be paid or reimbursed on termination (unless you terminate as a result of our breach of contract)

<p>If the Contract terminates before a ready willing and able buyer is found and you have made an upfront payment to us in advance</p>	<p>We will be entitled to retain a fair and reasonable amount having regard to any actual Agency Services we have performed and expenses we have incurred in the performance of them.</p> <p>If we have prepared the Property Information, advised you on the asking price and marketed the Property in accordance with clause 2.3, this will be the whole of the advance payment you have made to us.</p> <p>If we have visited the property, taken photos, measured up, but not yet uploaded the property to the website, then 50% of any up-front fee will be returned to you</p> <p>If we have visited the property but are not allowed access to the property, then 75% of any up-front fee will be returned to you</p>
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8.10 SOLE AGENCY RIGHTS - FEES TO BE PAID IF YOU SELL TO A BUYER WE HAVE INTRODUCED

See also Clause 2(a) (1) and (2)

If you have instructed us on a Sole Agency basis (our 'Traditional Package') we have sole agency rights and we will be entitled to the commission element of the Fees in addition to any payment you may be required to make for Agency Services we have actually performed if a buyer that we have introduced (directly or indirectly) exchanges contracts on the Property...

- at any time during the term of the Contract; or
- through another agent if sale is formally agreed (by their issue of Memorandum of Sale or equivalent) within 6 months of the date on which our Contract ended.; or
- within 2 years of the date on which the Contract ended if no other agent is involved.

Explanatory Notes and definitions:

<p>Completion</p>	<p>The point at which legal transfer of ownership of the Property passes from you to your buyer</p>
<p>Completion Date</p>	<p>The date on which Completion takes place</p>
<p>Introduce or introduced</p>	<p>When we say that a buyer or potential buyer was introduced by us, this includes persons who are directly or indirectly introduced by seeing the Property advertised on our website or mobile platform or on an internet property portal or mobile platform and persons who see a For Sale notice at the Property and also includes any agent or representative of the buyer.</p>
<p>Ready, willing & able Buyer</p>	<p>A buyer is a "ready, willing and able" buyer if he is prepared and is able to exchange unconditional contracts for the purchase of your Property.</p>
<p>WARNING – SOLE AGENCY RIGHTS AND SOLE SELLING RIGHTS</p>	<p>You may become liable to pay commission to more than one agent if:</p> <p>you have already instructed another agent to sell the Property on a sole agency, joint sole agency, multiple agency or sole selling rights basis; or if</p> <p>you instruct another agent during or after the period of our sole agency or sole selling rights.</p> <p>If you are concerned about this, please contact the other agent to check what terms apply to your contract with them.</p>

• **Property Address:**

• **You have chosen the following fee package:**

• **Signature:** _____ **Date:** _____

• **Would you like us to start to provide the Agency Services before the end of the Cancellation Period?**

If you select 'No' above, then we *may not* be able to arrange a visit or advise you on the asking price until after the end of the Cancellation Period. Please refer to Section 8.8



Proud members of



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Cancellation Form within the 14 day Cancellation Period (if you are a consumer)

if cancelling within the terms of "The Consumer Contracts (Information, Cancellations & Additional Charges) Regulations 2013"

TO: Hatched.co.uk

I am/We are writing to you by means of the following (please tick box):

- Writing to: Hatched Cancellations, 1st Floor, Houghton Place, Arenson Way, Dunstable, Bedfordshire, LU5 5UL
- Email to: enquiries@hatched.co.uk

I/We hereby give notice that I/we cancel my/our contract whose details are as follows:

Property Address		
Name		
Address (if different from above)		
Date Contract Signed	Date this cancellation form was sent	
Reason for cancellation (optional)		

Please provide as much information above as possible



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